

Agency Updates

(scroll down for additional resources)

healthy365- is working to support the community to the best of our ability:

1. Transportation – We are no longer transporting patients for HCSS has re-opened.
2. Food Delivery - We are no longer delivering food. However, we are taking calls and working with community partners to best serve our patient's needs.
3. Emotional support/community resources – our staff remain dedicated to providing support and referrals to needed resources. Our support navigator remains available and we are working to keep our resources updated during this crucial time.
4. Please sign up for

We welcome you, your staff and/or your patients/clients to reach out as needed. We are here for you. 317-468-4231 or healthy365@hancockregional.org.

healthy365 Tobacco Free Coordinator

Please feel free to reach out to Brandee Bastin at bbastin@hancockregional.org or 317-468-4162 if I can help you and your organization with tobacco and vaping prevention and cessation resources.

Hancock Regional Hospital:

- <https://coronavirus.hancockregionalhospital.org/>
- The Hancock Respiratory Triage Clinic and Hancock Covid Triage hotline 317-325-2683 (COVID) continue to provide needed service to the community during this time.
- Remember, the HPN offices remain open, though most of the visits are virtual (telephonic or video-based), so if you need to see your doctor, please call their office.
- Social Services is available in the hospital from 8am-11pm Monday-Friday and 8am-8pm on Saturday and Sunday if you need emotional support or resources. Please call 317-468-4532.
- Chaplain Services available for emotional and spiritual support. Contact Russ Jarvis at 317-468-4500 or Katherine Murry at 317-468-4124/email at kmurray@suburbanhospice.org.

Hancock Health Community Education

lreynolds2@hancockregional.org is Leah's email for virtual car seat checks. Some classes are virtual may start in person trainings in June.

Anthem

Anthem has a resource list that is updated daily. Please send me your resources to be added at Jennifer.Nugent@anthem.com

Alternatives

Alternatives Inc. is continuing operations. Our crisis hotline (866-593-9999) is available 24/7. Emergency shelter services are still being provided, though some of our other services have moved to virtual appointments. All calls to our Hancock County office (317-462-8777) are being forwarded to me. Please refer victims to these phone numbers and let me know how I can assist. As you have heard in this chat, the rates of abuse are expected to increase with this lockdown. Please reach out to me at mgarrity@alternativesdv.org or 317-462-8777 with any questions. Office Hours M-F 8am-4pm.

Boy Scouts of America

David Elser -My email is delser@scouting.org. Feel free to reach out with service project opportunities or if you'd like to showcase your business or organization through our Career Explorations program!

Children's Bureau (Anderson Office)

Providing virtual services as much as possible, including doing intake for services; can set up times to drop supplies on porches of homes with needs like diapers, food, and clothing; can still help with housing, counseling, child care, recreation needs and help connect them with other services. Contact - 765-643-8022.

Cardinal Elements Ins: is open for business using Telehealth to connect with clients, 100% covered by insurance. This vital service provides a connection for health and wellness. The office will start opening up to seeing clients June 1st using robust safety guidelines. Cardinal Elements Inc. wellnessprogram@cardinalelements.com or our website www.cardinalelements.com

CCDF (Childcare Vouchers):

Maximus

(833)8IN-TAKE

833.946.8253

Fax 844.986.8253

intake@maximus.com

online applications are now open: <https://earlyedconnect.fssa.in.gov/onlineApp/home>

Celebrate Recovery

Held at Brandywine it's a 12-Step Program meeting online through Facebook, Celebrate Recovery - Brandywine Community Church. We are meeting online and through phone calls for newcomers.

Chances and Services for Youth – CASY

Chances and Services for Youth is available to help families locate quality early education programs in their area. We offer weekly webinars each Thursday with information to help families learn new ways to engage with their children. For assistance locating childcare, families can contact us at 800-886-3952 extension 44 or our website is www.casyonline.org. Family webinars weekly 12:30-1 on Thursday. If families or childcare providers need assistance they can reach out, 812-232-3952 ext. 45

Columbus Behavioral Center

Our facility is fully operational. We are monitoring for symptoms in patients and staff. We are taking proactive steps to keep our patients and team members safe while serving the needs of our community. We are actively monitoring and responding to all recommendations made by the CDC and our local health authorities. We continue to admit youth currently and have beds available. Please e-mail, call or fax records to: Michelle Orr, RN Admissions Director, Phone: 812-314-3721, Fax: 812-314-3718, Michelle.orr@uhsinc.com

Community Behavioral Health Office in Greenfield

Is currently accepting referrals and can complete intakes virtually. Individuals will just need to call our Access Department at 317-621-5719 to begin the registration process. We are currently providing individual therapy, medication management, substance use groups, and two of our teen emotion regulation groups virtually. Please let me know if you have any additional questions. Please don't hesitate to reach out with any questions or concerns at jtinsley@ecommunity.com

Community Behavioral Health Wraparound

Wraparound Access site is still open and taking referrals for youth ages 6 to 17 who are experiencing serious mental health issues. Please contact Margaret Madden at 317-258-0725 or mmadden@ecommunity.com. We are the access site in which we ask parents if they are wanting to work with Community Health Network aka Gallahue or Choices as Choices is now an approved Wrap Facilitation provided.

DCS – Department of Child Services

To make a report, please call 1-800-800-5556. DCS is working hard to provide families resources and we thank you all for being those resources. Amy Waltermire has left Hancock Co & Becky Eckles is the new contact for Hancock Co. Please bare with DCS as they get acclimated with the new changes.

Division of Family Resources – Hancock County

Office is currently closed. You can still contact via phone and still submit applications over the phone. Still working on finding out how individuals can submit documentation for benefits. www.in.gov/fssa

Fairbanks

We have shut down our adolescent unit due to staffing issues and are currently only taking patients for online IOP, online education such as Prime for Life and Marijuana Ed, and medical detox. We are currently only keeping one patient per room in case we need to quarantine a patient

First Steps in Hancock County

Virtual therapy sessions and phone meetings. Still taking new referrals but will complete the meetings over the phone or virtual means. Families can also choose to wait and do face-to-face meetings beginning again on May 31st or until Indiana left the public health emergency, whichever comes first. Families may also choose to put therapy on hold.

FUSE

Our casino night originally scheduled for mid-May has been moved to Friday, August 28. We are doing weekly zoom meetings for parents on Fridays at 8 pm and kid Zoom meetings bi-weekly. I am trying to get a young adult meeting set up soon. We are trying to give everyone a way to connect with others in this isolating time. Even though our office is closed, I am available pretty much day and night to support families and individuals with disabilities and mental health needs. Contact Sara for more info scummins@fuseinc.org

Hancock County Community Foundation

Hancock County Community Foundation: transitioned all discretionary grantmaking to Heart for Hancock fund, a fund to respond to community disaster. We have started making grants and will continue throughout this crisis and beyond. Please remember to utilize Hello Hancock to update your rescheduled event dates >> hellohancock.com.

Hancock County Food Pantry

741 ½ S. State Road 9, Greenfield. Contact - 317-468-0273. Adjusted to a drive-through model until further notice. Clients will stay in their vehicles throughout this entire process. Clients line up in their vehicles in the Food Pantry parking lot. A Food Pantry volunteer will be outside and will ask each client for their proof of Hancock County residency and their name, address, and number in household. After registration, the car will advance to the front of the line and get boxes of pre-packaged food boxes of canned goods and other items.

Client Hours:

Monday

1:00pm – 2:30pm

5:30pm – 6:30pm

Tuesday

9:00am – 10:30am

6:00pm – 7:00pm

Wednesday

7:00pm – 8:00pm

Thursday

7:00pm – 8:00pm

Hancock County Health Department

Closed to the public; no immunizations; can send Birth Certificates and Death Certificates by mail; COVID-19 screening calls and referrals to Hancock Health COVID-19 helpline for patients based on set criteria. Contact – 317-477-1125.

Hancock4Kids

To see the latest on Hancock4kids Parenting class rescheduling at HRH and Superhero 5K is now October 24th. We have parenting tips and positive ways to engage while families are at home with each other. For more information please visit our Facebook page Hancock4Kids or our website www.hancock4kids.org

Hancock Physician Network

PCP Offices continue to see patient's in the office and telehealth. For more information please contact your provider's office for more specific details.

Healthy Families

Is still offering services and has moved to offering virtual assessments and visits. We are finding that families have been quite agreeable, and staff have become creative in utilizing technology! As we all know, with an increase in job loss, heightened fears and anxiety, comes an increase in child maltreatment. As high-risk families are stressing about an upcoming delivery or handling a newborn amidst worries about finances, food, and their future, Healthy Families continues to be a great resource for you to refer to.

Our Resource Specialists are working hard to stay abreast of the latest changes in community resources and our virtual home visitors are prepared to help families in recognizing their strengths, building resilience and keeping a watchful eye on family's mental health through weekly video visits.

Please continue to keep us in mind as you meet with prenatal moms or moms with a child less than 3 months old. As always, if you are needing referral forms or Healthy Families flyers, or have questions of any kind, please don't hesitate to reach us at 317-467-1236.

Hickory House

We are working with state and partners to best take care of our residents and have lots of new protocols! Biggest updates with Hickory Recovery Network are: Hickory House- Greenfield, newly in network with commercial BCBS, HIP Anthem, CareSource HIP. Still accepting referrals. Hickory Treatment Center- Indianapolis is still accepting new referrals (must be Traditional Medicaid or Presumptive Eligibility) We are here to help, so call us. 800-604-2117 is call center.

Hope House June 1st to possible allow visitors into the shelter, begin limited intakes (as beds are available). For more information please contact Angie Lyon 317-467-4991.

ICAP (Interlocal Community Action Program)

Slowly opening office beginning with Hancock and Rushville locations starting May 26th. Office will NOT be open to public for we are working on a new "best practice" before phasing in clients. No open wait lists currently, nor foreseeing any coming open for a while. Evictions are still on hold until July 26th, landlords can begin process of eviction on July 27th. Provides financial assistance with rent, utility bills, childcare, and assists with senior employment. Hancock County is being staffed by Stephanie Gustin on a limited basis and she is taking calls on Monday-Thursdays from 9a-1p or Fridays from 9a-Noon. Contact - 317-462-2557 Ext. 281 or email at sgustin@icapcaa.org

ICAP Headstart

Now doing applications online. On the head start tab of <http://icapcaa.org/> to apply online. Follow up with a family advocate to turn in necessary documentation. Questions kbowling@icapcaa.org 765-465-5737

(ITVAP) Indiana Trafficking Victims Assistance Program

Just wanted to let you know if you are interested in a virtual Human Trafficking training please email me at jherzog@indysb.org. If you are interested in having a virtual ACEs presentation, please visit www.acesindiana.org. Jessica Herzog-Hall

Infancy Onward

Infancy Onward will be having our Infant and Early Childhood Mental Health conference on August 6 and 7. Registration will be open next month. We are also working on the Infant Mental Health Endorsement. Please email me with any questions sbailey@mhai.net

Kenneth Butler Memorial Soup Kitchen

202 E. Main, Greenfield. Contact - 317-462-9900. Providing carry-out meals only from 11a-1p and 5p-7p, Monday through Friday, until further notice. Patrons will pick these meals up at the east front door and line up in front of the building only. The dining room will not be accessible to patrons, nor the free table or the free refrigerator.

Love INC

Hosting a Dental Community Day participates will receive free dental home care packages, Saturday June 6th 10a-12p located at 737 Green Meadows Dr, Greenfield. Working from home. Social services support, including food and toiletry supplies, employment assistance, financial assistance, and spiritual support. Contact - 317-468-6300 ext. 5

Legal Aid Society, Inc.

615 N. Alabama – Ste. 122, Indianapolis. Contact – 317-635-9538. Monday-Friday 9a-5p. Compassionately providing free legal aid to low-income Hoosiers. Temporarily suspended in-person new client interviews, but they are conducting these interviews by telephone and will continue to monitor the virus situation. If current client cases need immediate attention, they can see these clients on an as-needed basis.

Life Choices Care Center

Open during normal hours: Monday, Tuesday, Thursday 11am-5pm. Appointments are being scheduled for pregnancy tests. Any walk-ins will be instructed to call first at the door and will be triaged with requirement of wearing a mask. We are accepting all donations except for clothing. Please call 317-467-9700 or email Stephanie at stephanie@lifechoicescenter.org.

Meals on Wheels

Is extending their services to those patients that are discharged from HRH & are high risk (does not have to be senior citizen at this time). They have received funding to help during these difficult times to be able to extend their services. Along with, they are currently partnering with Hancock County Food Pantry. Each client that receives meals will also get a box of non-perishable items delivered as well. For more information please contact Melissa at 317-477-4345, office hours 9-1.

Oases Counseling Center

Offering Telehealth Only March 25-April 7 until we return to in office clients again. Insurance companies and Employee Assistance Programs are reimbursing for Telehealth and some for telephone sessions as well.

Origins Family Counseling

Seeing patients via telehealth until mid-June. Please call 317-649-4311 to schedule an appointment.

Proteus

Hello! I am Randall Collins, Indiana Director of Proteus, Inc. We provide services to farmers and farmworkers alike. We provide educational/training services across the state. We are still working with our program participants across the state. We are all working from home at this time. Stay Positive & Stay Safe.... We are all in this Together! Cell: 765-243-1622 COVID-19 PROTEUS: We will continue to provide National Farmworker Jobs Program, NFJP Employment & Training Services during COVID-19 closures. We will NOT be providing any other services at this time as they will be suspended until further notice. Case Managers will be working remotely and meeting with clients through telephone calls and Zoom Meetings; NO face to face meetings. Our business hours: M-F 8a to 4:30p EST. We will continue to work on new and current intake applications for NFJP Employment and Training Services. Follow us on Facebook for other program updates. Miriam Sonderborg, Central Indiana Case Manager 812-891-3921 miriamS@proteusinc.net Our website: www.proteusinc.net and our Coalition www.infarmworker.org

Providence Behavioral Group

We will be seeing low risk clients in our offices the first full week of May. Higher risk clients will be offered teletherapy. 317-759-1203

Purdue Extension Hancock County

Office is open on limited basis. The educators are still encouraged to work remotely through June. Fortville is planning on planting their community garden early next week.

Recover Together

Office is open and using telehealth to communicate with clients. Insurance: MD Wise, CareSource, and Anthem Medicaid. Please call 765-286-5773 to schedule an appointment.

Safe Families

Melissa Ham with Safe Families for Children. 317-468-6300 ext 1.

...Salvation Army

Salvation Army Hancock County has funds for rent, utilities and medical. Call Love INC 317-468-6300

Sugar Creek Fire Dept.

We are working on reaching out to our community with awareness and info campaigns on several fronts. We are concerned with the increase in possibility of home fires so as you interact with folks please remind them to use care. We have added some interesting websites on our Fire Prevention Page to keep kids busy. On our page is a link to "Dealing with disaster coloring book from the CDC" We set Sept 26, 2020 for our Open House Event.

The Landing Place

The Landing Place and The Bridge has decided to extend their closure until May 1, 2020 following the recommendation from our board, as well as from our government officials. Our Worship Leader Kara Cole (Ostewig) is going live every Wednesday at 6:00pm on her Facebook page – Kara Cole. She will be singing worship songs, as well as providing encouraging words and small teachings on the recovery principals. Our Recovery Coach Leaders are staying in contact with their group members through technology including holding small group meetings through ZOOM. If you, or someone you know, need support, please contact us at 317-477-8483 and we will get you connected with a Recovery Coach Leader. If it is an emergency, call the Director, Linda Ostewig, 317-525-7791.

The Bridge

The Bridge program with the adults have been given many resources for adult recovery meetings.

Valle Vista Health (Greenwood)

We continue to allow assessments in our facility 24/7. We are taking appropriate precautions by screening all staff and patients for COVID-19 prior to entering any of our buildings. We have openings on our inpatient acute units for ages 11 to adult, our detox unit for adults 18 and up, our Girls' Residential for ages 12-18 as well as our Intensive Outpatient (IOP) and our Partial Hospitalization Program (PHP). Our Medication Assisted Treatment (MAT) program call New Vista is also continuing to take clients. If anyone is in need of assessments for inpatient acute or outpatient programs, they can call us 24/7 at 1-800-447-1348. Medical or Social Workers may submit referrals for these services directly by fax at 317-859-4320. To schedule an intake in our New Vista program individuals may call them directly at 866-883-5330. If you are interested in being a speaker for a one hour webinar, please reach out to me at Jennifer.Ramey@uhsinc.com. All referrals for services can be called into our Access Dept. at 317-887-1348 or faxed to them at 317-859-4320.

Vernon Township

Office closed to walk-in appointments but are still taking phone calls regarding requests for township assistance for rent and utilities as well as other emergency needs. Best Contact is Stacy Nielsen 317-485-7327 ext 1.

Wellspring Center

Mental Health and Wellness program located on Brandywine Community Church campus. Wellspring is a connecting place for those in need of whole health renewal. Our Wellspring Resource Coaches will help individuals find their next steps plan for physical, mental, relational and spiritual recovery. Wellspring offers a variety of evidence and faith based Mental Health and Addiction related groups and services. We have a strong partnership with many community-based service providers as referrals. We help care for the whole person.

*Groups and classes are being held virtually and support staff are available by phone.

Contact us at 317-462-2015 or message us on the website Wellspringind.org. We are doing intakes over the phone and hosting classes on Zoom. Drive Through Food Pantry.

Wellspring Center Hours

Mondays – 12pm-7pm

Tuesdays – 10am-5pm

Thursdays – 10am-5pm

Wellspring Drive-Through Food Pantry Hours

Mondays – 3pm-7pm

Wednesdays - 10am-2pm

WIC (Women, Infant, Children)-Hancock County

All WIC appointments in Hancock County will be completed remotely by phone until further notice. Staff will be available Mon-Thurs from 9a-3p and Friday from 9a-12p by calling 317-462-3552. Provides food supplements and nutritional education to women who are pregnant, post-partum, or are breastfeeding, and to infants and children up to age 5. Applicants must meet income guidelines.

Women's Resource Center

Closed. Beth Ingle is available via email, office telephone-317-477-1959, cell phone 317-512-0788 or website www.hcwrc.org

ADDITIONAL RESOURCES

BeWellIndiana.org is designed to address the increase in anxiety, depression and other mental health issues caused by the coronavirus pandemic, including both first-time issues as well as preexisting mental health concerns. According to the Indiana FSSA, the website will initially focus on various mental health challenges due to COVID-19 but will be updated regularly and will continue to evolve as a resource beyond the current crisis. Hoosiers can visit [the website](#) to find trusted resources curated by FSSA's Division of Mental Health and Addiction, including information ranging from coping mechanisms, crisis counseling, how to self-monitor for signs of stress, domestic violence resources, substance use disorder and recovery, and tips for helping children, youth and teens. Videos featuring medical experts, persons in recovery, and other practicing Indiana clinicians addressing specific mental health topics are also available on the site.

United Way of Central Indiana - Call 2-1-1 or visit IN211.org – can help connect people with food and clothing, mental health and addiction services, health care services, housing and utility assistance, education and employment services, children and family services, tax assistance, legal assistance, and refuge from domestic violence. National Alliance on Mental Illness (NAMI) Helpline – Text NAMI to 741741. Crisis Text Line is open 24/7 to connect with a trained crisis counselor to receive free crisis support via text message.

National Domestic Violence Hotline – 1-800-799-SAFE (7233). Trained expert advocates are available 24/7 to provide confidential support to anyone experiencing domestic violence or seeking resources and information. Help is available in Spanish and other languages.

National Sexual Assault Hotline – Call 1-800-656-HOPE (4673). Free help, 24/7. Connect with a trained staff member from a sexual assault service provider in your area that offers access to a range of free services. Crisis chat support is available at <https://hotline.rainn.org/online>

National Suicide Prevention Lifeline – 1-800-273-TALK (8255). If you or someone you know is in crisis—whether they are considering suicide or not - please call the toll-free Lifeline to speak with a trained crisis counselor 24/7.

Indiana Tobacco Quitline – 1-800-QUIT-NOW (784-8669) or www.quitnowindiana.com for free help with quitting tobacco and vaping products. Available to anyone 13 years of age and older.

Online AA groups: <http://aa-intergroup.org/directory.php>

Talking With Children:

TIPS FOR CAREGIVERS, PARENTS, AND TEACHERS DURING INFECTIOUS DISEASE OUTBREAKS

https://store.samhsa.gov/sites/default/files/SAMHSA_Digital_Download/PEP20-01-01-006-508.pdf

Coping with Stress During Infectious Disease Outbreaks

<https://store.samhsa.gov/sites/default/files/d7/priv/sma14-4885.pdf>

(Spanish version)

Cómo lidiar con el estrés durante un brote de una enfermedad contagiosa

<https://store.samhsa.gov/sites/default/files/d7/priv/sma14-4885spanish.pdf>

Care of Your Behavioral Health: TIPS FOR SOCIAL DISTANCING, QUARANTINE, AND ISOLATION DURING AN INFECTIOUS DISEASE OUTBREAK

<https://store.samhsa.gov/sites/default/files/d7/priv/sma14-4894.pdf>

(Spanish version)

Cómo cuidar de su salud conductual:

CONSEJOS PARA LIDIAR CON MEDIDAS DE PRECAUCIÓN DURANTE UN BROTE DE UNA ENFERMEDAD CONTAGIOSA: DISTANCIAMIENTO SOCIAL, CUARENTENA Y AISLAMIENTO

<https://store.samhsa.gov/sites/default/files/d7/priv/sma14-4894spanish.pdf>

Click the link below for current information on unemployment

https://www.in.gov/dwd/files/Indiana_Unemployment_FAQ.pdf

COVID-19 School-Based Resources

IDOE (Indiana Department of Education):

Weekly Webinar by Dr. McCormick

<https://www.doe.in.gov/safety/health/idoe%E2%80%99s-%E2%80%9C-covid-19-weekly-webinar-school-leaders%E2%80%9D>

COVID-19 Resources for Indiana Schools

<https://www.doe.in.gov/safety/health/covid-19-resources-indiana-schools>

2020 COVID-19 Remote Learning

<https://www.doe.in.gov/elearning/2020-covid-19-remote-learning>

Social-Emotional Remote Learning Resources

<https://tinyurl.com/IDOESEL>

CASEL (Collaborative for Academic Social and Emotional Learning):

SEL RESOURCES DURING COVID-19

<https://casel.org/covid-resources/>

MCCOY (Marion County Commission on Youth) COVID-19 Resources:

<https://mccooyouth.org/resources-during-covid19-distancing/?eType=EmailBlastContent&eId=2c1c4eca-3f3f-42cc-be81-430d9486c1a3>

Youth First:

<https://youthfirstinc.org/talking-to-your-children-about-the-coronavirus/>

Project AWARE:

Avon Community School Corporation – mental wellness and counseling videos

<https://www.avon-schools.org/Page/14723>

Free workbook for elementary children about the healthy habits of emotional well-being. Please feel free to share this resource. The workbook for children and other resources can be downloaded

at: <https://giveanhour.org/coronavirus-resources/>

Update on Medicaid policy changes re: COVID-19

In response to the COVID-19 public health emergency, some policy and program changes have been made to help ensure members in our managed care programs (Healthy Indiana Plan, Hoosier Care Connect, Hoosier Healthwise) as well as our Traditional Medicaid members are able to maintain continuous coverage in this critical time.

Member Eligibility

Member health coverage will not be terminated during the public health emergency. Member coverage will only end if a member voluntarily withdraws or moves out of the state. This applies to all full coverage Indiana Health Coverage Programs. It does NOT apply to presumptive eligibility. Presumptively eligible members must still complete a full IHCP application. This decision was implemented after letters were sent to members whose coverage was set to close on March 31. Those closures will not take place, and new letters will be sent.

Cost Sharing

All cost sharing is suspended for the duration of the public health emergency. Members who typically had co-payments will not have any co-payments applied starting April 1, 2020. This applies to all IHCP programs including HIP. This includes pharmacy co-payments.

Premiums and POWER Account contributions will be waived for the months of March-August 2020. This applies to the CHIP program, HIP and MEDWorks. All members who made payments for the month of March or any future months will have those payments applied as credits on their account when payments are required again.

Member coverage will start when eligibility is determined and will not require a first payment in order to begin. Fast Track payments will not be required, and we ask that organizations stop making these payments.

Pharmacy

Pharmacies are now allowed to fill prescriptions with name brand drugs in the event that the generic drug the member takes is out of supply. Pharmacies can also now fill some prescriptions early and can fill maintenance prescriptions for 90-days, if requested.

Additional resources

Members with questions should contact their health plan (Anthem, CareSource, MDwise or MHS) using the information found on the back of their health coverage card, or on [this web page](#). Questions can also be submitted via the webform found [here](#).